

FAQ – MTA Insight App

Installation

What data connection do I need to install MTA Insight App?

You can use any data-connection or any WIFI connection, including MTA's EACCESS, to download and install MTA Insight App.

Where to download MTA Insight App?

For Android devices (eg.): Go to Play Store

I cannot find Play Store on my device. What do I do?

Go to Settings – Application.....

A short cut was created for my MTA Insight App but I cannot find it.

From dashboard....go to last page.

How to start using

How to start using MTA Insight App?

Look for the MTA icon and tap on it.

I started MTA Insight App but I am getting network error.

Make sure data network is on or WIFI, except MTA's EACCESS. To do so.....

I am connected to WIFI but I am still getting network error.

MTA Insight App cannot be used with MTA's EACCESS. Use another data connection source.

Invalid username or Password

Verify that your Pass number is correct. Type your password slowly, verifying that each letter appear briefly on the screen. Username and password are both case sensitive.